
PRE-DEPARTURE BRIEFING

MARRAKECH

A Personalized Pre-Departure Briefing

PREPARED FOR

Olivia Kensington

TRAVEL DATES

October 3–9, 2026

STYLE

**Cultural Luxury
Escape**

Journey at a Glance

FLIGHT

Emirates
EK751

08:30
Departure



14:15
Arrival

Dubai → Marrakech

ACCOMMODATION

Royal Mansour Marrakech

Marrakech Medina, Morocco

- Private three-story riads with dedicated butler service
- Underground tunnel network for discreet staff service
- Three restaurants including three-Michelin-star La Grande Table Marocaine
- Extensive gardens designed by Spanish landscape artist

AIRPORT TRANSFER

Private luxury airport transfer arranged

KEY DETAILS

- 01 Direct flight from Dubai International
- 02 Six nights in private riad at Royal Mansour
- 03 October weather: 24–31°C, warm days and pleasant evenings
- 04 Timezone: GMT+1 (no daylight saving)
- 05 Private Medina guide and hot air balloon reserved

Pre-Departure Checklist

TRAVEL DOCUMENTS

- Passport valid for at least 6 months
- UK/EU citizens: visa-free for 90 days
- Hotel confirmation printed or accessible offline

TECHNOLOGY

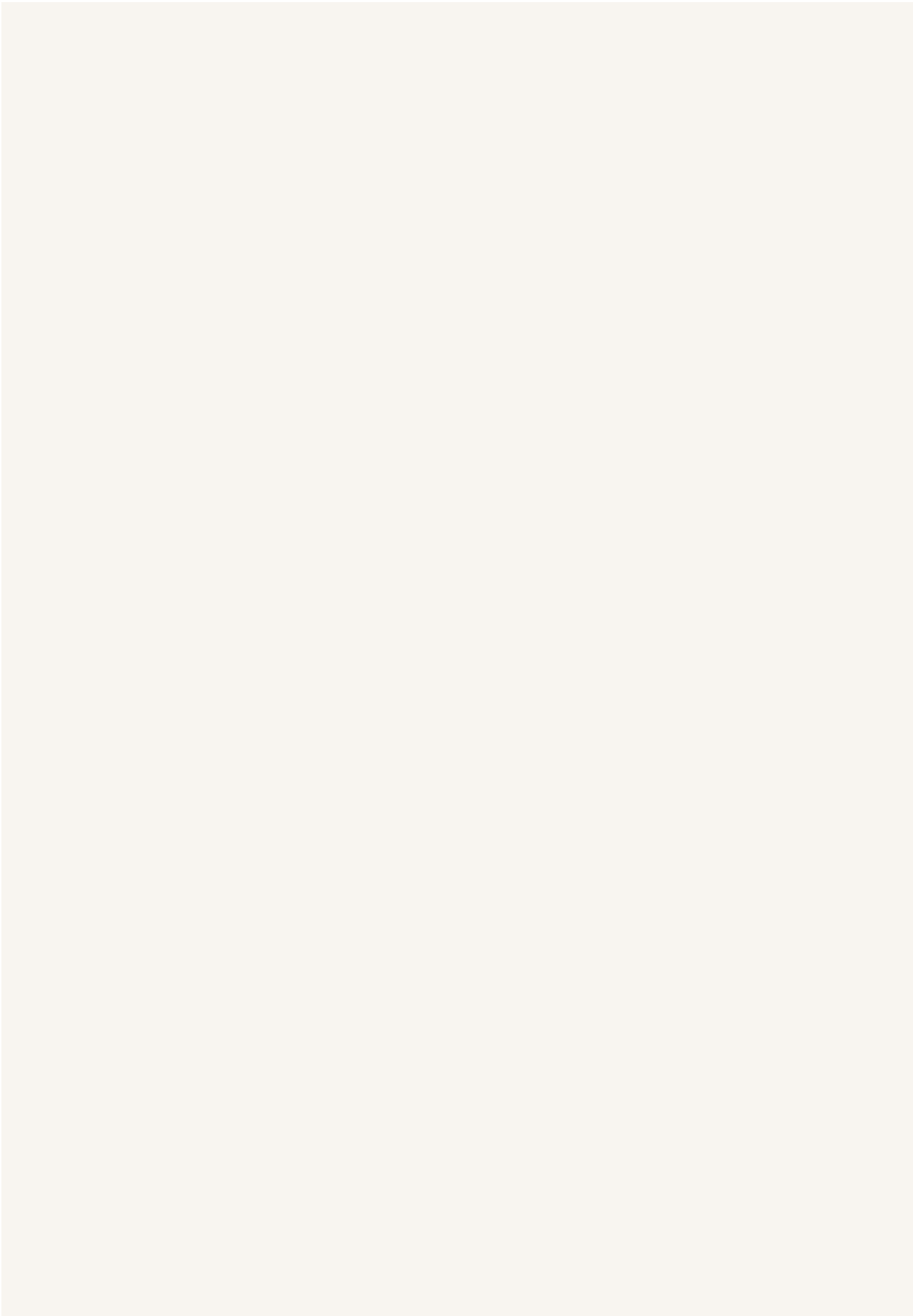
- Local SIM available at airport or hotel eSIM assistance
- WhatsApp widely used for communication
- Type C/E power adapters (European standard)

PAYMENTS

- Moroccan Dirham (MAD) is the local currency
- Carry cash; many Medina vendors are cash-only
- ATMs available; notify bank of travel plans

CULTURAL

- Modest clothing for Medina exploration
- Comfortable closed-toe shoes for cobblestones
- Light layers for cooler evenings



Destination Briefing

LOCAL ETIQUETTE

Greeting Protocol

Greetings are important. "Salaam alaikum" (peace be upon you) is appreciated. Handshakes common with same gender.

Modest Attire

Shoulders and knees covered in the Medina. Resort wear appropriate within hotel grounds.

Negotiation Culture

Bargaining expected in souks. Start at 50% of asking price. Walk away if price doesn't suit.

Mosque Etiquette

Non-Muslims cannot enter most mosques. Admire architecture from exterior respectfully.

SAFETY & AWARENESS

- Royal Mansour provides private guide for all Medina excursions
- False guides common near Jemaa el-Fnaa; politely decline
- Photography: always ask permission before photographing locals
- Emergency: 19 (police), 15 (ambulance)

MONEY & PAYMENTS

- Moroccan Dirham (MAD): approximately 11 MAD to 1 EUR
- Cash essential for souks and small vendors
- Larger establishments accept credit cards
- Tipping: 10–15% in restaurants, small tips for services

CONNECTIVITY

- Hotel provides complimentary mobile phone with local SIM
- WiFi excellent throughout Royal Mansour
- WhatsApp is the primary communication method locally
- VPN may be useful for certain streaming services

TRANSPORTATION

- Hotel car service recommended for all excursions
- Walking the Medina with private guide most rewarding
- Petit taxis (beige) for short city trips; negotiate fare first
- Airport to hotel: approximately 20 minutes

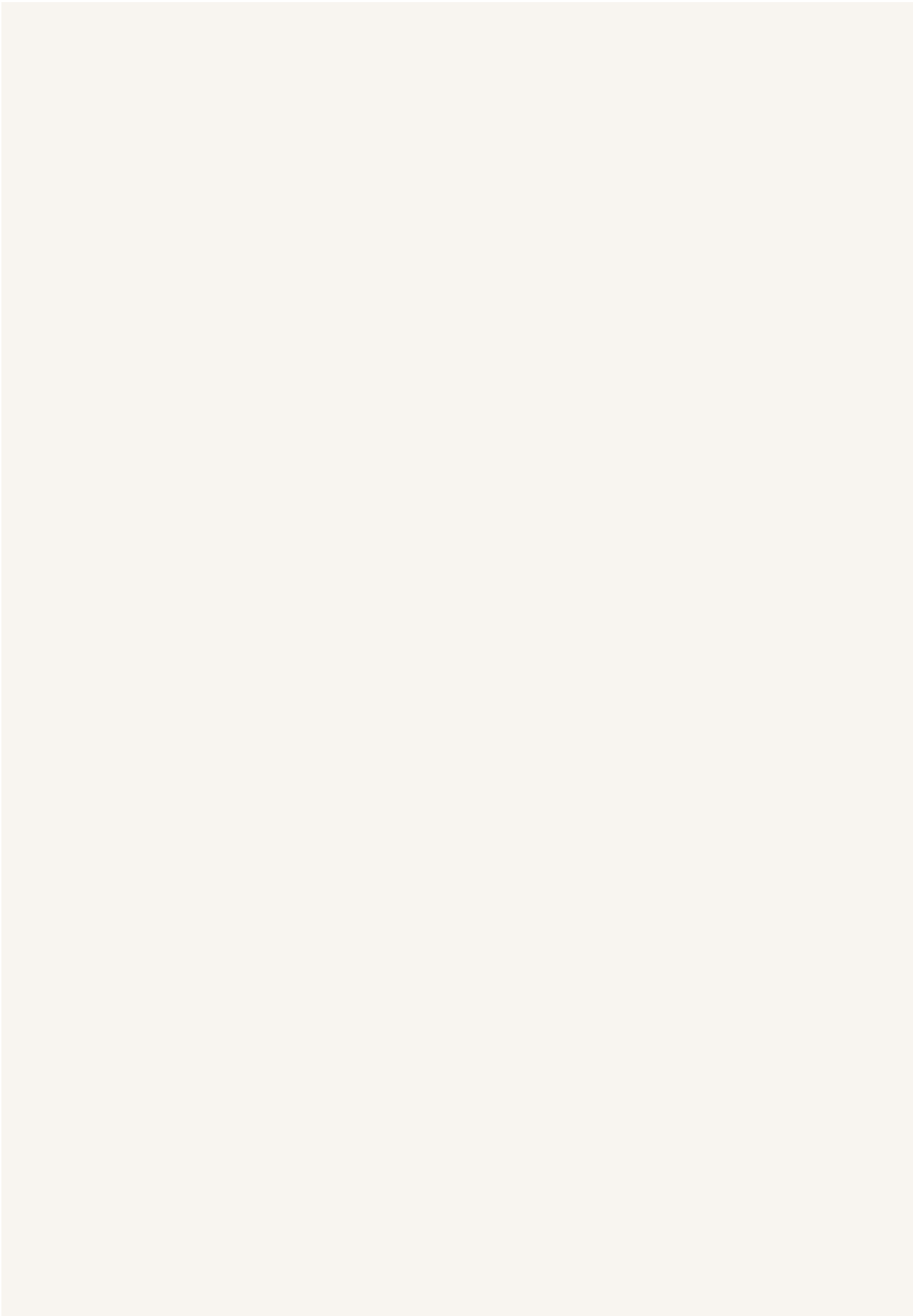
Weather & Packing Intelligence

24–31°C Expected Temperature Range

Warm October days with pleasant, cooler evenings. Excellent weather for exploration.

PACKING RECOMMENDATIONS

- 1 Breathable natural fabrics in modest cuts
- 2 Elegant evening attire for fine dining
- 3 Comfortable walking shoes for Medina
- 4 Light jacket or shawl for evening
- 5 Sun hat and quality sunglasses



Your Stay

Royal Mansour Marrakech

Marrakech Medina, Morocco

CHECK-IN	CHECK-OUT
15:00	12:00

HIGHLIGHTS

- Private three-story riads with dedicated butler service
- Underground tunnel network for discreet staff service
- Three restaurants including three-Michelin-star La Grande Table Marocaine
- Extensive gardens designed by Spanish landscape artist

NEIGHBORHOOD INTELLIGENCE

Rooftop dining: Nomad for contemporary Moroccan with Medina views

Hamмам: Royal Mansour spa or arrange private session at heritage hammam

Hidden gems: Dar Si Said Museum for traditional crafts

Artisan shopping: trusted recommendations from hotel concierge

Quiet escape: Majorelle Garden best visited at opening (08:00)

ARRIVAL GUIDANCE

- 01 Marrakech Menara Airport is compact and efficient
- 02 Royal Mansour representative will meet you after customs
- 03 Private transfer to hotel: approximately 20 minutes
- 04 Mint tea welcome upon arrival; butler introduces riad

Curated Recommendations

DINING

La Grande Table Marocaine

Majestic, intimate, extraordinary

Three Michelin stars. Chef Yannick Alléno's interpretation of refined Moroccan gastronomy.

Reservations

Essential; concierge will arrange for guests

Dress Code

Elegant evening wear

Best Timing

Dinner with garden illumination

Nomad

Contemporary, vibrant, stylish

Modern Moroccan cuisine with spectacular rooftop terrace overlooking the Medina.

Reservations

Recommended, especially for terrace

Dress Code

Smart casual

Best Timing

Lunch or early dinner for best views

Plus61

Creative, intimate, surprising

Australian-Moroccan fusion by acclaimed chef. Inventive tasting menus in intimate setting.

Reservations

Book well in advance

Dress Code

Smart casual to elegant

Best Timing

Dinner for full tasting experience

El Fenn Rooftop

Bohemian luxury, sunset views

Boutique hotel rooftop bar with relaxed elegance. Excellent cocktails and light fare.

Reservations

Walk-in usually possible

Dress Code

Casual elegant

Best Timing

Golden hour aperitivo

Experiences

01

Sunrise Hot Air Balloon

Float over the Atlas Mountains and Berber villages at dawn. Champagne breakfast upon landing.

02

Majorelle Garden

Yves Saint Laurent's beloved garden. Arrive at 08:00 opening for contemplative visit before crowds.

03

Private Medina Guide

Hotel-arranged guide reveals hidden courtyards, master artisans, and authentic cultural insights.

04

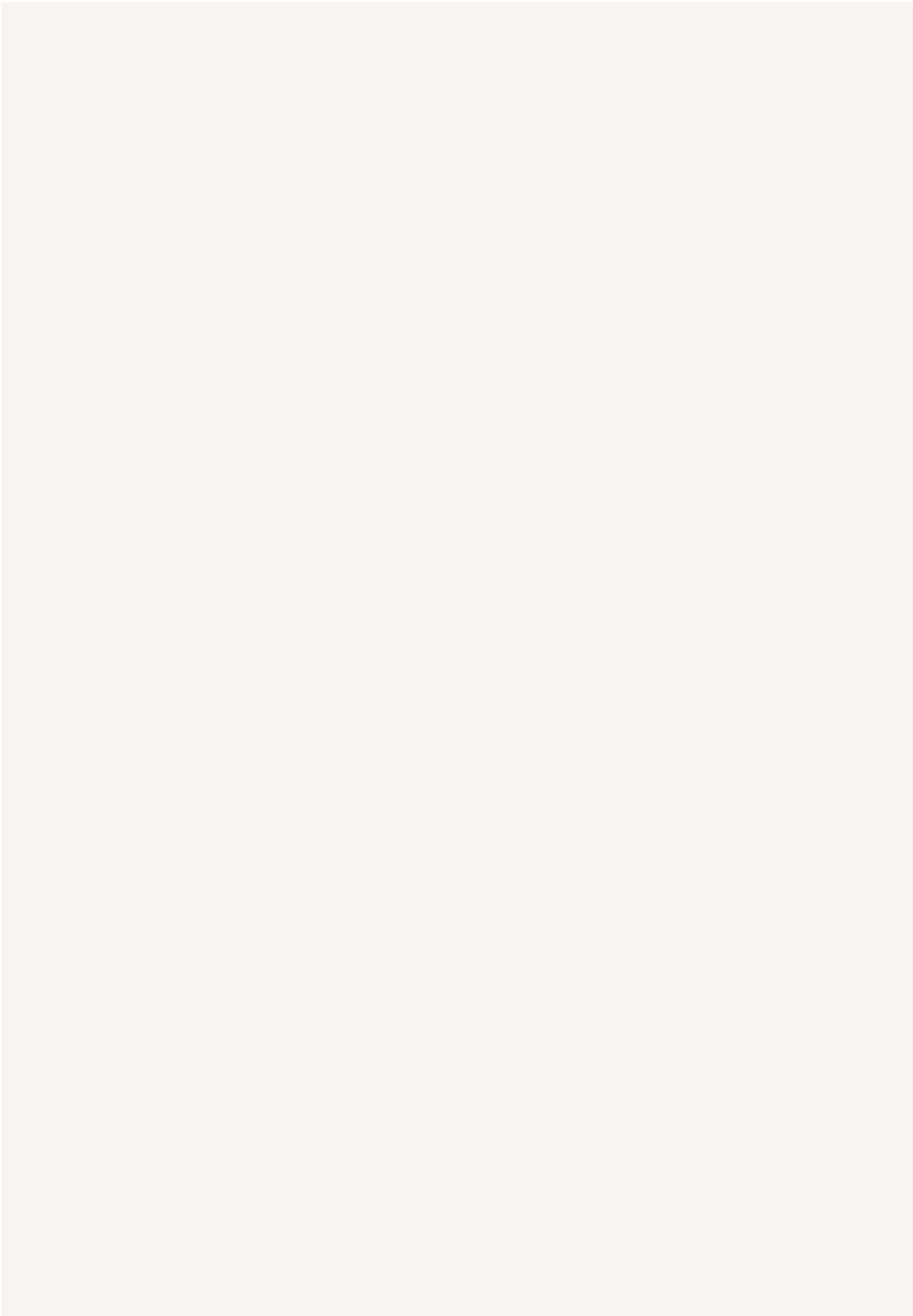
Traditional Hammam

Royal Mansour spa or arrange private heritage hammam experience with traditional gommage.

05

Sunset Rooftop Dinner

Private dinner on riad rooftop with views over the Medina as evening call to prayer sounds.



Contingency Intelligence

Preparation for the unexpected ensures peace of mind. The following guidance addresses common scenarios.

HEAT MANAGEMENT

Midday retreat to riad essential. Pool and air conditioning provide respite. Resume exploring after 16:00.

MEDICAL ASSISTANCE

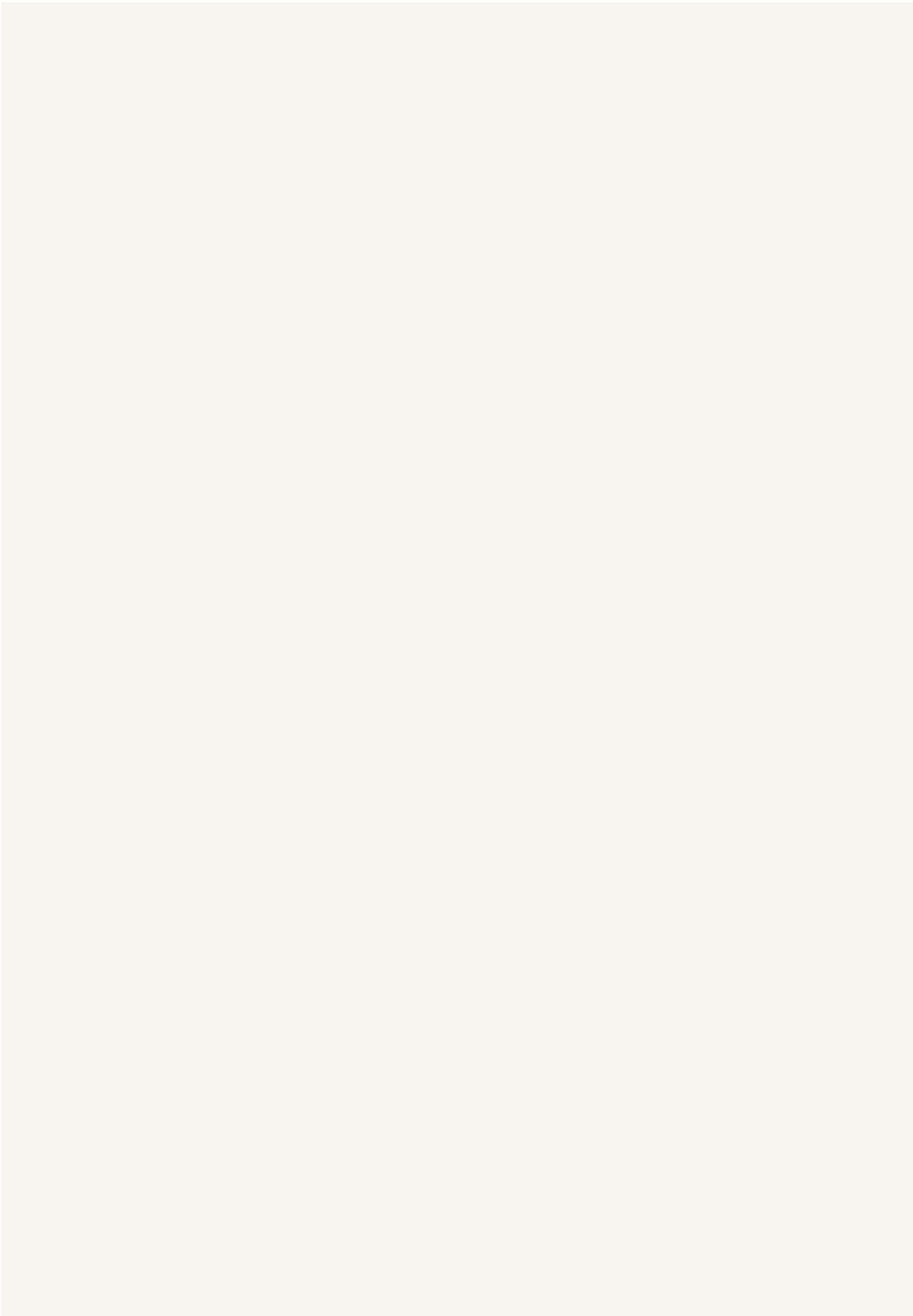
Hotel has 24/7 medical assistance. Clinique Internationale well-equipped with English-speaking staff.

EMERGENCY CONTACTS

Police: 19, Ambulance: 15. Hotel security available 24/7 via butler service.

TRANSPORT ALTERNATIVES

Hotel maintains fleet of vehicles. Personal driver available for any excursion at short notice.



Quick Access

Essential contacts and references for your journey. We recommend saving these to your phone for offline access.

HOTEL Royal Mansour Marrakech, Rue Abou Abbas El Sebti,
Marrakech 40000, Morocco

HOTEL PHONE +212 529 808 080

EMIRATES MARRAKECH +212 522 489 595

UK EMBASSY RABAT +212 537 633 333

EMERGENCY 19 (Police) / 15 (Ambulance)

HOT AIR BALLOON October 5, 05:30 pickup — Confirmed

PRIVATE MEDINA TOUR October 4, 10:00 — Via hotel

LA GRANDE TABLE October 7, 20:00 — Confirmed

This briefing was prepared exclusively for Olivia Kensington. For assistance, contact your dedicated concierge.